Dear Madam / Dear Sir

Thank you very much for your kind request and interest shown in our hotel. With pleasure we submit you the following offer:

**Arrival:** XX/XX/2022

**Departure:** XX/XX/2022

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Quantity of rooms** | **Category** | **Price CHF**  **per night** | **No. of guests per room** | **No. of overnights** |
|  | [Standard Single Room](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=2&lang_id=2) with single bed | CHF | 1 |  |
|  | [Standard Twin Room](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=2&lang_id=2) single use | CHF | 1 |  |
|  | [Standard Twin Room](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=2&lang_id=2) | CHF | 2 |  |
|  | [Standard Triple Room](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=2&lang_id=2) | CHF | 3 |  |
|  | [Standard Quadruple Room](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=2&lang_id=2) | CHF | 4 |  |
|  | [Comfort Single Room](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=3&lang_id=2) with single bed | CHF | 1 |  |
|  | [Comfort Twin Room](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=3&lang_id=2) single use | CHF | 1 |  |
|  | [Comfort Twin Room](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=3&lang_id=2) | CHF | 2 |  |
|  | [Comfort Triple Room](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=3&lang_id=2) | CHF | 3 |  |
|  | [Comfort Quadruple room](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=3&lang_id=2) | CHF | 4 |  |
|  | [Leisure Double Ground Floor](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=26&lang_id=2) single use | CHF | 1 |  |
|  | [Leisure Double Ground Floor](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=26&lang_id=2) | CHF | 2 |  |
|  | [Leisure Twin Park Side](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=32&lang_id=2) single use | CHF | 1 |  |
|  | [Leisure Twin Park Side](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=32&lang_id=2) | CHF | 2 |  |
|  | [Superior Single Room](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=4&lang_id=2) with single bed | CHF | 1 |  |
|  | [Superior Twin Room](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=4&lang_id=2) single use | CHF | 1 |  |
|  | [Superior Twin Room](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=4&lang_id=2) | CHF | 2 |  |
|  | [Superior Twin Lake View](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=4&lang_id=2) single use | CHF | 1 |  |
|  | [Superior Twin Lake View](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=4&lang_id=2) | CHF | 2 |  |
|  | [Superior Twin Park View](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=4&lang_id=2) single use | CHF | 1 |  |
|  | [Superior Twin Park View](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=4&lang_id=2) | CHF | 2 |  |
|  | [Superior Plus Twin Lake View](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=24&lang_id=2) single use | CHF | 1 |  |
|  | [Superior Plus Twin Lake View](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=24&lang_id=2) | CHF | 2 |  |
|  | [Superior Plus Twin South Side](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=24&lang_id=2) single use | CHF | 1 |  |
|  | [Superior Plus Twin South Side](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=24&lang_id=2) | CHF | 2 |  |
|  | [Superior Top Twin](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=5&lang_id=2) single use, city side | CHF | 1 |  |
|  | [Superior Top Twin](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=5&lang_id=2), city side | CHF | 2 |  |
|  | [Superior Top Twin Lake View](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=5&lang_id=2) single use | CHF | 1 |  |
|  | [Superior Top Twin Lake View](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=5&lang_id=2) | CHF | 2 |  |
|  | [Superior Top Twin Park View](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=5&lang_id=2) single use | CHF | 1 |  |
|  | [Superior Top Twin Park View](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=5&lang_id=2) | CHF | 2 |  |
|  | [Deluxe Twin Lake View](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=31&lang_id=2) single use | CHF | 1 |  |
|  | [Deluxe Twin Lake View](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=31&lang_id=2) | CHF | 2 |  |
|  | [Privilege Twin Park View](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=28&lang_id=2) single use | CHF | 1 |  |
|  | [Privilege Twin Park View](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=28&lang_id=2) | CHF | 2 |  |
|  | [Prestige Hermann Hesse Lake View](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=25&lang_id=2) single use | CHF | 1 |  |
|  | [Prestige Hermann Hesse Lake View](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=25&lang_id=2) | CHF | 2 |  |
|  | [Prestige Panoramic Lake View](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=6&lang_id=2) single use | CHF | 1 |  |
|  | [Prestige Panoramic Lake View](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=6&lang_id=2) | CHF | 2 |  |
|  | [Prestige Panoramic Park View](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=6&lang_id=2) single use | CHF | 1 |  |
|  | [Prestige Panoramic Park View](https://www.continentalparkhotel.com/index.php?sez_id=2&pag_id=6&lang_id=2) | CHF | 2 |  |

**All above-mentioned rates are per valid per room and per night, including breakfast buffet, free WIFI,** [**Ticino Ticket**](https://www.ticino.ch/en/ticket.html)**, city tax and VAT. With pleasure we grant you a discount of 5% on all above-mentioned rates if you make your reservation directly; online** [**www.continentalparkhotel.com**](http://www.continentalparkhotel.com) **or by e-mail.**

**HOTEL INFORMATION**

* Wonderful location in a subtropical park with outdoor swimming pool, open from spring to autumn
* Large subtropical park which is home to a large variety of botanical species and Merlot vineyard
* Restaurant LA VERANDA or during summer; garden restaurant & distillery GROTTO RONCO BIANCHI with local Ticino dishes, open from 18h30 to 22h0
* Cocktail Bar ERIKA, open daily with large and comfortable liberty-style lounge
* On site wine-making, Merlot vineyard and distillery
* Free WIFI in the hotel and by the swimming pool
* [Ticino Ticket](https://www.ticino.ch/en/ticket.html) for free use of funicular from the train station to the city centre, buses and regional trains as well as discounts on mountain railways, boat trips and other main tourist attractions of Ticino.
* Central location near the main train station and close to the city centre and lake, 10 minutes walking distance
* Free private parking
* Non-smoking rooms in all categories
* Pets not allowed

**CANCELLATION POLICY**

* Cancellation 100% free of charge until 48 hours before date of arrival.
* If cancelled later, 100% of the first night will be charged.
* No-show: in case of no-show the total amount will be charged and future bookings will be automatically cancelled.

**METHOD OF PAYMENT**

Payment directly at the hotel in cash or by credit card (VISA/Mastercard/Maestro/Postcard/American Express).

**OPTION, OFFER VALIDITY**

No rooms have been provisionally reserved at the moment. We thank you in advance for your soonest reply.

We remain at your disposal for any further questions you might have. We would be pleased to having you among our guests.

Kind regards

\*\*\*LE SEGUENTI CONDIZIONI SPECIALI SONO DA APPLICARE SOLO PER RICHIESTA AL DI FUORI DELLE NOSTRE NORME STANDARD\*\*\*

PER GRUPPI > a partire da 5 camere, condizioni esatte da chiarire sempre con MM

**CANCELLATION POLICY FOR GROUPS**

* Cancellation of the entire reservation 100% up to a maximum of X days before the arrival date.
* A maximum of 2 rooms can be cancelled free of charge up to 48 hours before the arrival date.
* Cancellations made after this deadline will be charged at 100%.
* No-show: in case of no-show the total amount will be charged.

DEBITOR > richieste DEBITOR, se non menzionato in Protel sempre da chiarire con EF / MM

**METHOD OF PAYMENT**

* Payment of the stay by bank transfer within 30 days of the guest’s departure date – invoice to **xxxxxx GmbH**.
* Any personal extras will be paid directly at the Check-out, in cash or by credit card (VISA/Mastercard/Maestro/Postcard/American Express).

BONIFICO BANCARIO > Prenotazione garantita solo con pagamento anticipato (mettere Trace “inviare fattura pro-forma”)

**METHOD OF PAYMENT**

* 100% prepayment in CHF by bank transfer – payment received by **XX.XX.2022** at the latest to guarantee this reservation. You will receive the pro-forma invoice in advance.
* Any personal extras will be paid directly at the Check-out, in cash or by credit card (VISA/Mastercard/Maestro/Postcard/American Express).

KK-BELASTUNG > Prenotazione garantita solo con pagamento anticipato (mettere Trace “CTRL ricevuta dettagli KK)

**METHOD OF PAYMENT**

* 100% prepayment in CHF by credit card charge on **XX.XX.2022** as reservation guarantee. Attached you will find the authorisation form – we kindly ask you to fill in all required information and send it to us by **XX.XX.2022** at the latest.
* Any personal extras will be paid directly at the Check-out, in cash or by credit card (VISA/Mastercard/Maestro/Postcard/American Express).

OPZIONE – PRENOTAZIONE OMA > Opzione max. 5 giorni + inserire in Protel OMA, mettere Trace e data opzione in Protel (pratica da mettere in classeur rosso OMA)

**OPTION, OFFER VALIDITY**

Thank you for your answer until **XX.XX.2022**. Please take note that in the absence of your **answer by e-mail** this option will be released automatically.